

November 11, 2023

Dear Medicare-eligible Retiree and/or Dependent,

RetireeFirst received notification from International Union of Operating Engineers Local 77 that you will soon be eligible for Medicare, and as a result, should be enrolled into the Aetna Medicare Advantage (MAPD) Plan with Extended Service Area (ESA). RetireeFirst and International Union of Operating Engineers Local 77 are excited to offer this comprehensive Medicare Advantage and Prescription Drug (MAPD) plan to you and/or your dependents, in addition to the added benefit of having access to RetireeFirst Advocates.

You will be automatically enrolled into **Aetna Medicare Advantage (MAPD) Plan with Extended Service Area (ESA)**.

RetireeFirst is a retiree benefits management solutions and advocacy service provider. RetireeFirst Advocates are US-based and available to help you navigate the complex retiree healthcare landscape and troubleshoot any issues you may have with your insurance carrier, provider's office, and pharmacy.

## About Your New Plan:

### Important Things to Know:

- You must be enrolled in Medicare Parts A and B to participate in the Aetna MAPD plan.
- Put your Medicare card in a safe place in case you need it later. You will use only your Aetna ID card for Medical and Prescription Drug coverage.
- You can use any willing Medicare medical provider, regardless of if the provider is in or out of the Aetna network.
- No referrals are needed for Medicare covered medical services.
- You should continue to be able to use almost any retail pharmacy as Aetna includes over 67,000 in-network pharmacies, nationwide.
- Aetna also offers a Mail Order Pharmacy called CVS Caremark Mail Order Pharmacy for your convenience. If you would like to use the CVS Caremark Mail Order Pharmacy, you will need new prescriptions.

- You do not need new prescriptions for retail pharmacies. Simply show your new ID card and your refills will be processed under the Aetna MAPD plan.

## **Mailings to Expect in the Coming Months**

- Aetna Approval Letter
- Aetna Welcome Kit and ID Card
- Aetna Evidence of Coverage (“EOC”)

*We are required by law to give you the choice of opting out of the new plan. Since you are currently enrolled in the International Union of Operating Engineers Local 77 Medical and Prescription Drug plan it is unlikely that you would not be able to participate in the new robust Aetna MAPD plan. However, you have the option to opt-out. If you opt out, you will not have medical and prescription coverage through International Union of Operating Engineers Local 77. Nevertheless, if you would like to opt-out, please call RetireeFirst Advocates at (301) 591-3763 (TTY 711) or toll free (833) 428-2153 (TTY 711), Monday-Friday, 8am-5pm EST.*

Enclosed in this mailing is a frequently asked questions document, an authorized representative form along with a pre-paid envelope to send your completed form back to RetireeFirst, an Aetna pre-enrollment kit, and a RetireeFirst magnet. These items can help with questions you might have now, adding an authorized representative to your account, details about your plan, and provide easy access to the RetireeFirst dedicated phone numbers for International Union of Operating Engineers Local 77 retirees.

If you have any questions about your new plan, you can reach RetireeFirst Advocates at **(301) 591-3763 (TTY 711) or toll free (833) 428-2153 (TTY 711), Monday-Friday, 8am-5pm EST.**

Sincerely,

Your Dedicated RetireeFirst Advocacy Team